

CertiLingua® Standards of Excellence in Intercultural Competences¹

European – International Competences I have socio-cultural knowledge of foreign cultures whose languages I have acquired. Knowledge of cultural I understand the importance, structure and function of European and international institutions (EU, CoE, UN etc.), in and social diversity relation to each other and to national/regional affairs. I can apply my knowledge about communication and regard conventions of foreign cultures. I am open to foreign languages and cultures and respect cultural and language diversity. I can recognise, question and qualify opinions and prejudices of and in foreign cultures and modify my attitudes if Awareness and attitudes necessary. I can form my own opinion about European and international issues (such as EU- enlargement, constitution, globalisation, climate change etc.) and the consequences for citizens. I am aware of which issues can only be solved in international cooperation. I can carry out and evaluate tasks together with people from other countries in face-to-face meetings. I can use strategic skills to recognise and resolve language and cultural misunderstandings and conflicts in different Skills how to interact in forms of internationally organised project work. intercultural contexts I can act in a reflected way in interculturally challenging encounters and situations.

¹ Based on the *Framework of Reference for Pluralistic Approaches (FREPA)* 2007, http://carap.ecml.at/Portals/11/documents/C4pub2007E_20080302_FINAL.pdf and the *Common Framework for Europe Competence (CFEC)* 2010, http://www.tallinn.ee/haridus/Common-Framework-for-Europe-Competence-ELOS-students-.pdf